Call Recording Archiver - Feature Comparison

FEATURES	Starter	Standard	Professional	Enterprise
Platform Users	1	100	500	Unlimited
Social SSO Identity Providers	✗	✓	✓	✓
Enterprise SSO Identity Providers	✗	✓	✓	✓
Integration (CRM/ERP)	✗	✗	✓	✓
Support SLA	Best effort	12 Hours	8 Hours	2 Hours
Backups	✗	Daily	Daily	Live Replication
Retention Policies	✗	✓	✓	✓
Libraries and Storage				
Call Recording Libraries	1	5	Unlimited	Unlimited
Storage Repositories	1	5	Unlimited	Unlimited
Storage Repository Global Regions	✗	✓	✓	✓
Storage Allocation	1 GB	500 GB	1 TB	Unlimited
External Repositories (Azure/Amazon S3)	✗	✗	✓	✓
Addons				
Additional Users	✗	✓	✓	Unlimited
Additional Storage	✗	✓	✓	✓